# NRSCH Regulators Report 2022-2023



A joint initiative of Commonwealth, State and Territory Governments



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## ABOUT THIS DOCUMENT

The National Regulatory System for Community Housing (NRSCH) represents the national system for the regulation of community housing providers (CHPs) across New South Wales (NSW), Queensland (QLD), South Australia (SA), Tasmania (TAS), Australian Capital Territory (ACT) and Northern Territory (NT).

This Regulators Report is the first in a twopart series. This report provides information on the outcomes and impact of regulatory activities.

The second part, which will be released separately, is the Sector Performance Report. The Sector Performance Report provides an analysis of data provided by registered CHPs as part of their scheduled assessment to demonstrate compliance with the National Regulatory Code (NRC).

This report provides aggregated data from participating jurisdictions. More detailed state and territory data may be available from the relevant jurisdiction. Some jurisdictions publish a state or territory based annual performance report. For further information on the activities of individual states and territories please contact the relevant jurisdiction. For the contact details of each jurisdiction please visit the NRSCH website Contact us

#### **Acknowledgement of Country**

The NRSCH acknowledges the Traditional Custodians of country throughout Australia and their connections to land, sea, and community. We pay our respect to their Elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples today.

# National Regulatory System for Community Housing

# Our vision



A well governed, well managed, scalable and sustainable community housing sector that meets the housing needs of tenants and provides assurance for government and investors.

# Our objectives



- To provide a
   consistent regulatory
   environment to support the
   growth and development of the
   community housing sector
- To pave the way for future housing product development
- To reduce the regulatory burden on housing providers working across jurisdictions
- To provide a level playing field for providers seeking to enter new jurisdictions

# Our regulatory principles



Proportionate –
reflecting the scale
and scope of regulated activities

**Accountable** – able to justify regulatory assessments and be subject to scrutiny

**Consistent** – based on standardised information and methods

**Transparent** – clear and open processes and decisions

Flexible – avoiding unnecessary rules about how housing providers organise their business and demonstrate compliance with the National Regulatory Code

**Targeted** – focused on the core purposes of improving tenant outcomes and protecting government and investors' confidence

## MESSAGE FROM REGISTRARS

# Celebrating 10 years since the National Law was enacted

We are pleased to share the 2022-2023 Regulators Report as we acknowledge a key milestone in the history of the NRSCH. In August 2012, the NSW Parliament, as the 'host' jurisdiction for the NRSCH, enacted the National Law when it passed the Community Housing Providers (Adoption of National Law) Act 2012. Although the NRSCH did not operationalise until 2014 the National Law was, and continues to be, the foundation of our regulatory system.

Over the past 10 years the NRSCH has not changed significantly but the community housing sector has demonstrated agility and resilience in a changing environment to maintain a viable and sustainable future.

This year the new government and a greater focus on affordable housing has created new opportunities for the sector. New partnerships with institutional investors are delivering an increase in affordable housing. Lighthouse Infrastructure and St George Community Housing recently shared their experience with Registrars. The Key worker housing partnership is an example of how institutional investors are working to invest in assets which produce the most efficient risk and return outcomes for stakeholders and provide the community housing sector with the ability to deliver and scale operations with minimal financial risk or opportunity cost for social housing outcomes.

This year we invested in a detailed planning process to set a vision for the NRSCH over the next three to five years.

We made significant progress in improving the accessibility of information during the reporting period. The NRSCH National Office, supported by Registrars, delivered a new NRSCH website that reflects industry best practice. Feedback has been overwhelmingly positive however we are aware that there are still some areas for improvement.

Finally, we would like to acknowledge the work of Terence Green, former acting Queensland Registrar for his significant contribution to the NRSCH and Registrars Forums during his tenure. We also welcome Karl Frank, Queensland Registrar and Lynden Pennicott, Tasmanian Registrar to the NRSCH.

As always, we welcome feedback and acknowledge the ongoing valued input of registered CHPs. Feedback can be lodged by emailing the NRSCH National Office

NRSCHNationalOffice@facs.nsw.gov.au



## **OUR YEAR AT A GLANCE**

Our vision is a **well governed**, well managed, scalable and **sustainable** community housing sector that meets the housing **needs of tenants** and provides **assurance** for government and investors.

#### Highlights

- Registered 25 new CHPs who demonstrated the capacity to comply with the National Regulatory Code
- Assessed 154 registered providers for ongoing compliance
- Improved the accessibility of information on the NRSCH website to reflect industry best practice
- Executed a Memorandum of Understanding between NRSCH Registrars and the Registrar of Housing Agencies, Victoria for the timely sharing of information between parties to reduce the burden on CHPs and improve oversight of the sector
- Developed a Strategic Plan with a focus on 5 key strategies:
  - o Improve our data, IT and reporting
  - o Stronger national engagement
  - o A collective approach to regulating complex entities
  - Enable registration of Aboriginal and Torres Strait Islander Community Controlled Organisations
  - Build regulator capability and capacity.

#### The year ahead - Priorities for 2023-2024

- Improve NRSCH reporting by developing a data strategy that presents options for jurisdictions to access tools to structure, manage and visualise data
- Reduce the burden on multi-jurisdictional CHPs through alignment of NRSCH metrics and data collection with the Victorian regulatory system and the Australian Institute for Health and Welfare (AIHW), where possible
- Improve our engagement with the sector and key stakeholders by developing and implementing a stakeholder engagement strategy and communication plan
- Explore options to streamline the assessment of Special Purpose Vehicles to reduce the burden on regulatory and provider resources.

## **SECTION 1: WHO WE REGULATE**

At the end of June 2023 NRSCH Registrars were responsible for the regulation of 324 providers. Registered providers managed almost 110,000<sup>1</sup> tenancies with more than 22,000<sup>2</sup> new tenancies created in the reporting year

The NRSCH regulates and monitors provider compliance and performance. CHPs are organisations delivering social or affordable housing and related services to people on very low, low or moderate incomes. This includes social and affordable housing, Aboriginal and Torres Strait Islander community-controlled organisations, for profit organisations and other specialist housing providers. CHPs are generally, but not always, not-for–profit organisations that reinvest any surplus revenue into providing housing assistance and support services to the community or investing in new housing stock or improving existing community housing assets.

At the end of June 2023 NRSCH Registrars were responsible for the regulation of 324 providers.

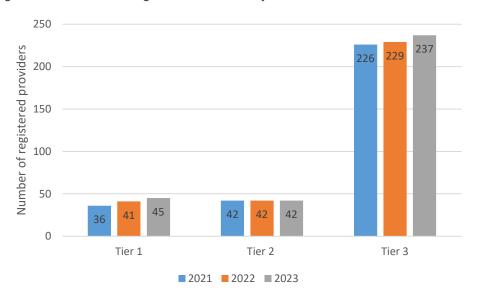


Figure 1: Trends in the registration of CHPs by Tier

Tier 1 and Tier 2 providers dominate by the number of tenancies and assets managed

Providers registered under the NRSCH are allocated a category of registration, known as tiers. The tier of registration is determined by an organisation's level of risk due to the scale and scope

<sup>&</sup>lt;sup>1</sup> This figure was derived from the most recent information submitted by community housing providers. It reflects tenancies for 316 providers. Newly registered providers may not, initially, have tenancies recorded. Some special purpose vehicle entities may record their property data against the parent entity. There is also potential for a relatively small number of tenancies to be duplicated. This occurs when one CHP manages the property, and another CHP owns the property and both record tenancy information

<sup>&</sup>lt;sup>2</sup> Tenancies that were allocated during the year either to existing or new/ upgraded tenancy units. This excludes tenancies that transferred from one dwelling to another dwelling, regardless of whether they have a new tenancy agreement in place.

of its housing operations. This is the first level of risk stratification to support a risk-based approach to regulating community housing providers.

Tier 1 and Tier 2, although fewer in numbers dominate nationally by the number of tenancies and assets managed.

Tier 3 registered CHPs operate at a smaller scale of property and tenancy management and have no ongoing development activities or have one-off or very small-scale development activities. They account for more than 73% of registered providers operating nationally. This is a consistent trend.

#### Community housing assets and tenancy units

**U**nder Section 15(i) of the National Law a community housing provider (CHP) must keep a list of all the provider's community housing assets in a form approved by the Primary Registrar. Providers submit information for each individual community housing asset owned or managed. The data provided in this section is based on the information entered and maintained by providers.

#### The number of properties owned and managed by CHPs is not static

**C**HPs own or manage more than 109,000³ community housing assets. The number of properties owned or managed by CHPs is not static and changes over time as providers acquire new stock and sell or redevelopment older stock. Some community housing assets are non-residential, that is, the property is used for a housing purpose, such as an office or community facility room, but it is not tenanted. Based on information provided by registered CHPs almost 27% of all community housing assets are wholly or partially owned by a registered CHP.

Providers reported more than 105,000 tenancy units. A tenancy unit is a dwelling (or part of a dwelling) to which a rental agreement can be made. In some cases (for example rooming houses, residential service, group homes) there is usually more than one tenancy unit per dwelling. The different funding programs and policy settings across jurisdictions have led to varied definitions in contracts. However, the goal for the NRSCH is to count the number of accommodation agreements helping people, and units of accommodation consistently to give a true picture of the community housing sector. Registrars have identified anomalies in tenancy unit reporting, for example, some CHPs delivering crisis accommodation services have not recorded the number of tenancy units against the property. This is because of the association of a tenancy unit with a tenancy agreement. In general, residents of crisis accommodation premises do not enter into a residential tenancy agreement. Registrars continue to provide guidance to CHPs to improve the integrity of the data collected.

Ownership or management of almost 109,000 community housing assets

<sup>&</sup>lt;sup>3</sup> This figure is based on the information recorded by community housing providers. This figure potentially underrepresents properties owned by one registered CHP and managed by another registered CHP. It includes properties with an owner type of registered CHP and excludes linked properties.

#### Community housing programs

Community housing is delivered through programs that provide funds to subsidise rents for eligible households. These programs include:

- Long term community housing Secure and affordable rental housing for people on low incomes with housing needs. Long term community housing makes up about 72% of programs delivered by registered CHPs.
- Affordable housing Housing properties rented at lower than the market rate, often specifically for essential or key workers who have low to medium income levels. It aims to relieve rental stress and support households with the potential for income growth or home ownership in the medium term
- Specialist Disability Accommodation (SDA) Housing for people with disability and high support needs, allowing increased accessibility and better support delivery
- Transitional housing Short term supported housing, aimed at bridging the gap between homelessness and longer-term housing.

Figure 2 shows the breakdown of community housing assets by program type. Most community housing assets are delivered under the long-term community housing program. Long term community housing provides safe, secure and affordable rental accommodation to eligible people.

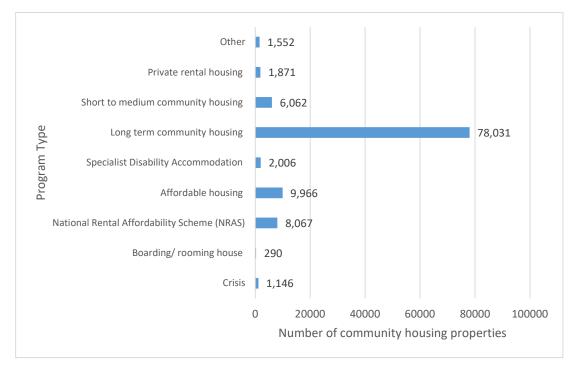


Figure 2: Community housing assets by program type

#### The supply of affordable housing is increasing

Most program types have remained relatively static over the past year. However, there has been a rise of more than 22% in programs delivering affordable housing. This trend is expected to continue. Under the National Housing Acord, state and territory government will undertake expedited zoning, planning and land release to deliver on a commitment to improve the availability of social and affordable housing.

#### Multi-jurisdictional providers

The NRSCH represents the national system for the regulation of CHPs across NSW, QLD, SA, TAS, ACT and the NT. NRSCH registered providers may also operate in Victoria and Western Australia however they are required to meet the requirements of the community housing regulatory system operating within the respective jurisdictions.

#### Providers continue to expand into other jurisdictions

There are currently 27 NRSCH registered providers responsible for 30,000 community housing assets who operate in more than one jurisdiction. Of these providers, 19 operated in another NRSCH jurisdiction only. There are eight providers who are registered under the NRSCH but also have properties in Victoria and/or Western Australia. This accounts for almost 1300 community housing assets owned or managed by a multi-jurisdictional provider.

To reduce regulatory burden, multi-jurisdictional providers only need to register with one NRSCH Registrar. NRSCH Registrars from the jurisdictions the registered provider is operating in appoint a Primary Registrar. The Primary Registrar is typically, but not always, the Registrar for the jurisdiction in which the provider has most of its community housing assets located.

# **SECTION 2: OUR ACTIVITIES**

# This section relates to our registration and compliance related activities during 2022-2023

The National Regulatory Code (NRC) sets out the performance outcomes that must be demonstrated by all registered CHPs. Providers are assessed for a category of registration referred to as Tiers. The tier level reflects the attributes of community housing activities such as operating at scale, involvement in development activities, financing, and leverage arrangements. This, in turn, determines the intensity of regulatory engagement and oversight.

#### New registrations continue to increase

Providers must meet several standard conditions of registration, as well as other requirements identified as applying to that provider on the National Register to become and remain registered under the NRSCH. The provider must also comply with any relevant requirements under the state or territory community housing laws in the jurisdiction in which they operate.

There were 25 new CHPs registered during the year. This is a 30% increase on new registrations from the previous year. In addition, 28 providers seeking to gain registration have been scheduled for assessment.

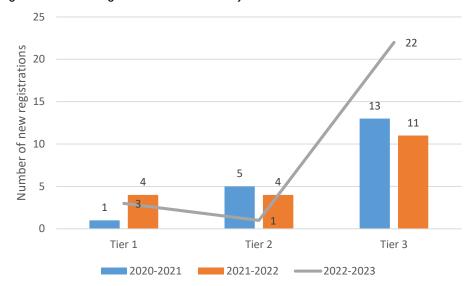


Figure 3: New registrations trends by tier 2020-2023

New government initiatives and local policy settings in some states and territories continue to encourage new entrants.

#### Applications from providers to cancel registration

**U**nder Section 16(1) (a) of the National Law a provider may apply for its registration to be cancelled. During the reporting period ten Tier 3 providers across New South Wales, Queensland and South Australia applied to have their registration cancelled.

The reason for the request for cancellation of registration varies but typically it relates to a change in business direction or a merger with other registered community housing providers to benefit from economies of scale.

#### Assessing ongoing compliance of providers

The NRC requires CHPs to be well-governed, financially viable and to perform in compliance with the performance outcomes or standards to deliver quality housing services.

Once registered, CHPs must submit evidence on a regular basis to demonstrate their suitability to remain registered in the NRSCH. This evidence is assessed and seeks to ensure ongoing compliance. Tier 1 and Tier 2 providers must complete a compliance assessment every year whilst Tier 3 providers must complete a compliance assessment every two years.

During the reporting period, 154 standard compliance assessments were completed nationally representing over 47% of all registered providers.

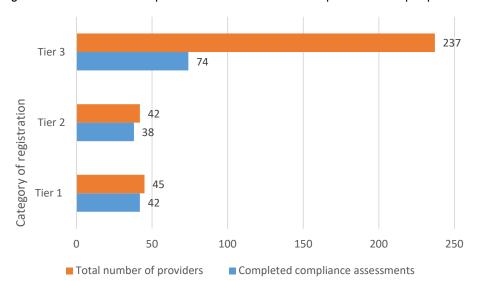


Figure 4: Standard compliance assessments completed as a proportion of total providers

#### Assessing compliance – commitment to service

Regulators aim to complete a compliance assessment within 8 weeks (56 calendar days) after the complete submission of required evidence. Timeframes for completing an assessment is indicative and will be influenced by many factors including the information submitted by providers and the necessity for carrying out site visits. Almost 73% of all standard compliance assessment were completed within timeframe.

#### Reducing the burden on Tier 3 providers through an alternative approach to assessment

A segmented approach to compliance assessments for some Tier 3 providers has been implemented in NSW. The catalyst for this approach was an increase in the range of entities applying for registration with the NRSCH and the increasing challenges of applying a consistent assessment process for varying business entities and housing products. This approach applies the principles of segmentation, flexibility in evidence and scheduling and adapts the level of oversight for Tier 3 providers commensurate to their operational risk. The target group for the segmented assessment process were providers with less than 10 community housing assets with a primary jurisdiction of NSW.

Tier 3 CHPs are those operating at a smaller scale of property and tenant management and have no ongoing property development. Tier 3 providers generally complete a compliance assessment every two years. However, under the segmented approach engagement is increased over a four-year period. In the first and third years, providers are required to submit evidence in relation to Tenant and Housing Services, Housing Assets and Financial Viability via a Compliance Return.

In the second and fourth years, the Registrar collects information in relation to Governance, Management, Probity, and Community Engagement via a telephone conversation, meeting, and/or site visit.

For reporting purposes 17 Tier 3 NSW providers who were assessed during 2022-2023 using segmented assessment process have been excluded from performance outcome reporting. These providers have been excluded to achieve uniformity in performance outcome reporting and due to the variance in methodology associated with the assessment.

#### Providers demonstrate high levels of overall compliance for all performance outcomes

CHPs must demonstrate compliance with each Performance Outcome. The NRC sets out the performance requirements that registered CHPs must comply with in providing community housing under the National Law. The possible results of the assessment for any performance outcome are:

- **Compliant** The provider has demonstrated ongoing compliance with the performance outcome, or in the case of registration has demonstrated the capacity to comply
- Compliant with recommendations The provider has demonstrated a level of compliance with a Performance Outcome but needs to take further action to reach complete or ongoing compliance. The action required will generally fall into one or more of the following categories:
  - o Relatively minor and the issue can be resolved in a short period,
  - The deadlines for the provider reaching compliance are reasonable and likely to be met i.e. evidence of progress has been seen,
  - The overall impact on financial viability and services to residents is relatively insignificant,
  - Accepted by the provider and can be completed by the provider i.e. they have the resources, track record, expertise

• **Non-compliant** - The provider has not demonstrated capacity to comply (registration) or has not demonstrated ongoing compliance with performance outcomes.

Figure 5 shows the outcome of the assessment of each performance outcome. An individual compliance assessment may result in recommendations in one or more performance outcomes. Those with an outcome of compliant did not receive any recommendations.

More than 98% of providers were compliant with all performance outcomes. Figure 5 shows providers achieved high levels of compliance in Performance Outcomes relating to Housing Assets, Community engagement, Management and Financial Viability. The graph also shows further improvements can be achieved in Performance Outcomes relating to Tenant and housing services, Governance and Probity. Improvements generally refer to updating policies and procedures, Code of Conduct or Risk Registers and/or developing implementation plans for emerging initiatives.

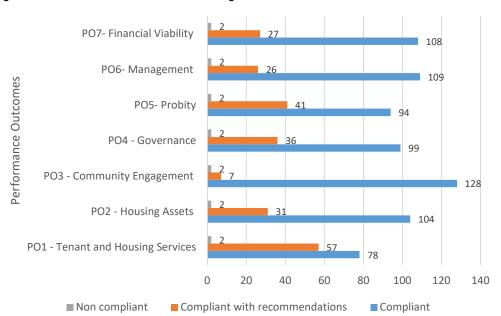


Figure 5: Outcome of assessment against Performance Outcome 2022-2023

#### Appropriate action is taken when a provider cannot demonstrate compliance

Two providers were found non-compliant against all performance outcomes. The Registrar initiated enforcement action against these providers and when the providers were unable to demonstrate compliance, action was taken to cancel their registrations.

#### Targeted assessments – encouraging providers to remedy noncompliance

Certain events or the outcome from the last assessment may trigger additional compliance assessments outside of the normal cycle. A targeted compliance assessment may be sought where a recommendation is required to be addressed sooner than the next standard assessment. A targeted assessment is a planned engagement with the provider. It is commonly a compliance check of one or more performance outcomes or performance requirements.

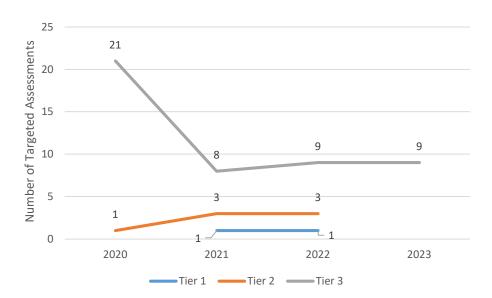


Figure 6: Sector trends - number of targeted assessments 2020-2023

During 2022-2023 nine targeted assessments were completed for eight Tier 3 providers.

The focus of targeted assessments mostly related to financial viability. Only one provider was found to be non-compliant following a targeted assessment and this provider has since applied to have their registration cancelled.

Most providers address concerns in a timely manner and as a result any incident that damages or may damage the reputation of the community housing sector is dealt with in a prompt and effective manner.

#### Providers subject to regulatory enforcement due to non-compliance

Registrars encourage compliance by providing guidance on the performance and legal requirements providers must meet under the National Law and the National Regulatory Code.

#### Most providers deal with non-compliance in a prompt and effective manner

During 2022-2023 11 enforcement actions were taken against seven providers. A staged and escalated approach to enforcement recognises early, open, and cooperative enforcement can bring about the quickest and most effective return to compliance in most cases and is least intrusive into the affairs of independent providers. Figure 7 shows five providers returned to compliance after the initial enforcement action.

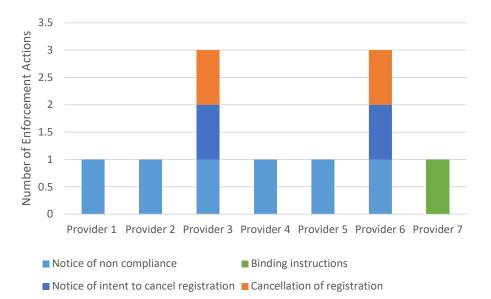


Figure 7: Enforcement action taken during 2022-2023

However, there are occasions when a provider may be unable or unwilling to sufficiently address issues of non-compliance, or where compliance is significant. In these cases, Registrar may use enforcement action to cancel registration. Figure 7 shows that two providers were the subject of escalating enforcement action resulting in the cancellation of registration under Section 16(3).

The registration of a provider will only be cancelled once all tenancies and each community housing asset of the entity in each participating jurisdiction has been transferred or otherwise dealt with in accordance with the community housing legislation of a participating jurisdiction that applies to the tenancies and asset.

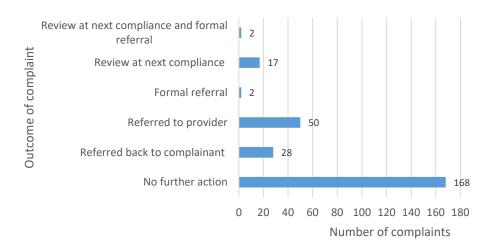
#### Complaints

Registrars have powers to investigate complaints about the compliance of registered CHPs with community housing legislation.

The NRSCH requires CHPs to be 'fair, transparent and responsive' in 'managing and addressing complaints and appeals relating to the provision of housing services'. CHPs must have a mechanism in place for dealing with tenant complaints and must also provide tenants with information and help on how to raise complaints with them. Complainants are encouraged to raise concerns with their CHP before seeking resolution through another avenue or escalating the matter to the Registrar. Generally, complaints are addressed without the involvement of the Registrar.

Registrars recorded 267 complaints received nationally during the reporting period. Over 77% of all complaints received were in relation to the CHP. The remainder of the complaints related to policy and procedures. Of the complaints received about providers 63% were investigated and found no further action was needed. Some of the reasons for no further action include the complaint was not compliance related, insufficient information supplied or the lack of evidence to support the complaint. Registrars acted on a small proportion of complaints received with only 7% reviewed at the next compliance assessment.

Figure 8: Outcome of complaints lodged with Registrars



Matters referred to the provider show that the complainant provided inconsistent information that did not support the complaint, or no evidence was found to support the complaint. Matters referred to the complainant were generally advised to follow the CHPs complaint process to seek a resolution. In some cases, the matter was not related to compliance.

# **APPENDIX 1 – Registered CHPs**

The following table represents all CHPs registered as at 30 June 2023. The National Register for Community Housing Providers is a searchable database of all CHPs registered under the NRSCH. The database can be accessed through the NRSCH website or by clicking here.

Entity name	Entity type	Current Tier	Date of
			registration
Aboriginal Community Housing Ltd	Company limited by guarantee	Tier 1	10/07/2019
Amelie Housing	Company limited by guarantee	Tier 1	19/12/2014
Anglicare SA Housing Ltd	Company limited by guarantee	Tier 1	10/07/2014
Argyle Community Housing Ltd	Company limited by guarantee	Tier 1	1/05/2014
BHC Affordable Living Limited	Company limited by guarantee	Tier 1	21/02/2023
BlueCHP Limited	Company limited by guarantee	Tier 1	14/07/2014
Bridge Housing Limited	Company limited by guarantee	Tier 1	10/06/2014
Brisbane Housing Company Limited	Company incorporated with shares	Tier 1	24/04/2015
Centacare Evolve Housing Limited	Company limited by guarantee	Tier 1	8/06/2016
Churches of Christ Housing Services Limited	Church entity by an act of parliament	Tier 1	25/03/2015
City West Housing Pty Limited	Company incorporated with shares	Tier 1	26/11/2015
Coast2Bay Housing Group Limited	Company incorporated with shares	Tier 1	25/08/2014
Community Housing (Qld) Ltd	Company incorporated with shares	Tier 1	3/07/2014
Community Housing (Tas) Ltd	Company limited by guarantee	Tier 1	17/12/2021
Community Housing Canberra	Company limited by guarantee	Tier 1	15/09/2014
Community Housing Ltd	Company limited by guarantee	Tier 1	1/05/2014
Compass Housing Services Co Ltd	Company limited by guarantee	Tier 1	25/06/2014
CWH Sydney South Ltd	Company limited by guarantee	Tier 1	15/06/2022
Evolve Housing Limited	Company limited by guarantee	Tier 1	25/06/2014
Homes North Community Housing Company Ltd	Company limited by guarantee	Tier 1	30/06/2014

Housing Choices South Australia Ltd	Company limited by guarantee	Tier 1	13/10/2014
Housing Choices Tasmania Limited	Company limited by guarantee	Tier 1	17/08/2015
Housing Plus	Company limited by guarantee	Tier 1	20/08/2014
Hume Community Housing Association Co Ltd	Company limited by guarantee	Tier 1	28/07/2014
Junction and Womens Housing Ltd	Company limited by guarantee	Tier 1	2/07/2014
Link Wentworth Housing Limited	Company limited by guarantee	Tier 1	24/07/2014
Mission Australia Housing	Company limited by guarantee	Tier 1	7/11/2014
Mission Australia Housing Northern Territory	Company limited by guarantee	Tier 1	23/06/2023
Mission Australia Housing Partnership Limited	Company limited by guarantee	Tier 1	31/05/2021
Mission Australia Housing Tasmania	Company limited by guarantee	Tier 1	3/08/2021
National Affordable Housing Consortium Ltd	Company limited by guarantee	Tier 1	20/12/2018
Pacific Link Housing Ltd	Company limited by guarantee	Tier 1	13/06/2014
Pinnacle Housing Partnerships Limited	Company limited by guarantee	Tier 1	13/03/2023
Regional Housing Limited	Company limited by guarantee	Tier 1	2/09/2014
SGCH DevCo Limited	Company limited by guarantee	Tier 1	15/09/2021
SGCH Portfolio	Company limited by guarantee	Tier 1	11/08/2014
SGCH Sustainability Ltd	Company limited by guarantee	Tier 1	8/10/2015
Southern Cross Community Housing Ltd	Company limited by guarantee	Tier 1	30/06/2014
St George Community Housing Ltd	Company limited by guarantee	Tier 1	5/01/2015
The Illawarra Community Housing Trust Ltd	Company limited by guarantee	Tier 1	4/06/2015
The North Coast Community Housing Company Ltd	Company limited by guarantee	Tier 1	1/05/2014
UnitingSA Housing Ltd	Company limited by guarantee	Tier 1	29/08/2014
Unity Housing Company Ltd	Company limited by guarantee	Tier 1	1/05/2014
Venture Housing Company Limited	Company limited by guarantee	Tier 1	1/02/2018
Women's Housing Company Ltd	Company limited by guarantee	Tier 1	11/08/2014

Access 2 Place Ltd as trustee for The Disability Housing Trust of South Australia	Charitable Trust	Tier 2	22/09/2015
Access Community Housing Company Limited	Company limited by guarantee	Tier 2	10/09/2014
Anglican Community Services	Church entity by an act of parliament	Tier 2	19/04/2016
Anglicare Central Queensland Limited	Company limited by guarantee	Tier 2	3/07/2014
Anindilyakwa Housing Aboriginal Corporation	Aboriginal Corporation	Tier 2	27/01/2021
BaptistCare NSW & ACT	Company limited by guarantee	Tier 2	15/12/2014
BlueCHP Housing Limited	Company limited by guarantee	Tier 2	9/02/2021
BRIC Housing	Company limited by guarantee	Tier 2	31/03/2015
Bungree Aboriginal Association Limited	Company limited by guarantee	Tier 2	7/05/2015
CatholicCare NT Resources Limited	Company limited by guarantee	Tier 2	10/03/2022
Central Australian Affordable Housing Company LTD	Company limited by guarantee	Tier 2	25/05/2017
Common Equity Housing South Australia Ltd	Company incorporated with shares	Tier 2	26/06/2015
Common Equity NSW Ltd	Company limited by guarantee	Tier 2	30/06/2014
Cornerstone Housing Limited	Company limited by guarantee	Tier 2	4/06/2015
EchoRealty NSW & ACT Limited	Company limited by guarantee	Tier 2	3/06/2022
Gunida Gunyah Aboriginal Corporation	Aboriginal Corporation	Tier 2	31/08/2018
Havelock Housing Limited	Company limited by guarantee	Tier 2	15/07/2014
Homes Out West	Company limited by guarantee	Tier 2	14/07/2014
Hunter Community Housing Ltd	Company limited by guarantee	Tier 2	15/11/2022
Julia Farr Housing Association Inc.	Incorporated association	Tier 2	4/09/2014
Mangrove Housing Limited	Company limited by guarantee	Tier 2	19/08/2015
Many Rivers Regional Housing Management Services Aboriginal Corporation	Aboriginal Corporation	Tier 2	27/08/2020
Metro Community Housing Co- op Ltd	Co-operative	Tier 2	17/06/2014
Minda Housing Limited	Company limited by guarantee	Tier 2	1/07/2019
MLAHMC Ltd	Company limited by guarantee	Tier 2	9/07/2021

Murdi Paaki Regional Housing Corporation Limited	Aboriginal Corporation	Tier 2	8/12/2021
NSWALC Housing Ltd	Company limited by guarantee	Tier 2	14/02/2020
Project Independence Ltd	Company limited by guarantee	Tier 2	5/11/2014
Salvation Army Housing	Company limited by guarantee	Tier 2	23/08/2016
Southern Youth and Family Services Limited	Company limited by guarantee	Tier 2	6/05/2015
St Vincent de Paul Housing	Company limited by guarantee	Tier 2	27/11/2014
St Vincent de Paul Society Queensland Housing Limited	Incorporated association	Tier 2	23/06/2017
Sydney Community Housing Limited	Company limited by guarantee	Tier 2	13/11/2020
The Uniting Church in Australia Property Trust (NSW) for Uniting (NSW.ACT)	Church entity by an act of parliament	Tier 2	29/06/2015
Third Sector Australia Ltd	Company limited by guarantee	Tier 2	24/07/2014
Uniting Country Housing Ltd	Company limited by guarantee	Tier 2	21/09/2015
Uniting Housing (Australia) Limited	Company limited by guarantee	Tier 2	27/10/2020
Wesley Community Services Limited	Company limited by guarantee	Tier 2	29/06/2015
Westside Housing Company Ltd	Company limited by guarantee	Tier 2	11/03/2015
Yilli Rreung Housing Aboriginal Corporation	Aboriginal Corporation	Tier 2	12/04/2019
YourPlace Housing Ltd	Company limited by guarantee	Tier 2	8/05/2015
Yumba-Meta Limited	Company limited by guarantee	Tier 2	25/11/2014
Abbeyfield Australia Limited	Company limited by guarantee	Tier 3	8/10/2014
Ability Options Ltd	Company limited by guarantee	Tier 3	28/11/2014
Aboriginal and Torres Strait Islander Community Health Service Brisbane	Company limited by guarantee	Tier 3	24/09/2020
Aboriginal Corporation For Malanbarra Midja Housing & Welfare	Aboriginal Corporation	Tier 3	20/06/2019
Achieve Australia Ltd	Company limited by guarantee	Tier 3	11/02/2015
Acquired Brain Injury Services Limited	Incorporated association	Tier 3	20/08/2014
ACSN Incorporated	Incorporated association	Tier 3	28/01/2015

Allambi Care Limited	Company limited by guarantee	Tier 3	9/11/2020
Anglicare N.T. Ltd	Company limited by guarantee	Tier 3	19/11/2019
Anglicare North Coast	Church entity by an act of parliament	Tier 3	1/05/2015
Anglicare NSW South NSW West and ACT	Church entity by an act of parliament	Tier 3	23/09/2019
Anowah Community Living Ltd	Company limited by guarantee	Tier 3	8/10/2014
Aruma Services	Company limited by guarantee	Tier 3	20/05/2015
AUS Projects NT Pty Ltd	Company incorporated with shares	Tier 3	29/03/2022
Australian Nursing Home Foundation Limited	Company limited by guarantee	Tier 3	30/01/2015
Awabakal Limited	Company limited by guarantee	Tier 3	25/05/2018
Axis Housing Limited	Company limited by guarantee	Tier 3	23/11/2016
B Miles Women's Foundation Inc.	Incorporated association	Tier 3	28/01/2015
Barkuma Neighbourhood Centre Incorporated	Incorporated association	Tier 3	17/06/2015
Barnardos Australia	Company limited by guarantee	Tier 3	15/02/2016
Barriekneal Housing & Community Ltd	Company limited by guarantee	Tier 3	28/07/2022
Bayside Adolescent Boarding Incorporated	Incorporated association	Tier 3	29/06/2017
Beenleigh District Community Development Association Incorporated	Incorporated association	Tier 3	16/03/2017
BEHHA Enterprises Inc	Incorporated association	Tier 3	6/01/2015
Bell Community Housing Association Incorporated	Incorporated association	Tier 3	10/03/2017
Better Housing Australia Pty Ltd	Company incorporated with shares	Tier 3	10/05/2019
Blue Chips Franchise Pty Ltd	Company incorporated with shares	Tier 3	13/11/2018
Bonnie Support Services Ltd	Company limited by guarantee	Tier 3	13/04/2015
Boorowa Hostel Inc	Incorporated association	Tier 3	30/06/2015
Brisbane Youth Service Incorporated	Incorporated association	Tier 3	27/11/2015
Bundjalung Tribal Society Ltd	Company limited by	Tier 3	2/03/2021
	guarantee		
Bunyarra Accommodation Service for People with Disabilities Inc Burra Bee Dee Developments		Tier 3	25/03/2015

Bynoe Community Advancement Cooperative Society	Co-operative	Tier 3	17/04/2019
Care Balonne Association Incorporated	Incorporated association	Tier 3	5/04/2017
CareSouth	Company limited by guarantee	Tier 3	29/06/2015
Carrington Cottages Limited	Company limited by guarantee	Tier 3	18/03/2019
CatholicCare Diocese of Broken Bay	Unincorporated association	Tier 3	21/04/2023
Central Coast Emergency Accommodation Services Ltd	Company limited by guarantee	Tier 3	29/03/2021
Charters Towers Warringnu Aboriginal & Torres Strait Islanders Corporation	Aboriginal Corporation	Tier 3	17/08/2016
Chinese Australian Services Society Limited	Company limited by guarantee	Tier 3	23/02/2015
Civic Disability Services Limited	Company limited by guarantee	Tier 3	3/11/2014
Clermont Community Housing and Other Services Inc	Incorporated association	Tier 3	22/05/2017
Clifton Housing Association Incorporated	Incorporated association	Tier 3	27/10/2016
Coffs Harbour Support Services Ltd	Company limited by guarantee	Tier 3	6/01/2015
Common Ground Queensland Ltd	Company limited by guarantee	Tier 3	21/01/2015
Communify Queensland Ltd	Company limited by guarantee	Tier 3	15/06/2017
Community Accommodation & Support Agency Incorporated	Incorporated association	Tier 3	23/06/2015
Community Action Incorporated	Incorporated association	Tier 3	28/11/2014
Community Connections Australia	Company limited by guarantee	Tier 3	29/06/2015
Community Housing and Information Centre Incorporated	Incorporated association	Tier 3	30/05/2016
Community Housing Australia Pty Ltd	Company incorporated with shares	Tier 3	2/02/2023
Community Housing Corner Pty Ltd	Company incorporated with shares	Tier 3	18/02/2019
Community Living Association Incorporated	Incorporated association	Tier 3	11/05/2017
Community Outreach Ministries Inc	Incorporated association	Tier 3	23/07/2015
Coodjingburra H.O.M.E. Limited	Company limited by guarantee	Tier 3	5/10/2022
Cootharinga North Queensland	Company limited by guarantee	Tier 3	21/11/2016

Coptic Community Housing Incorporated	Incorporated association	Tier 3	13/07/2015
CORE Community Services Limited	Company limited by guarantee	Tier 3	23/05/2023
CPL - Choice, Passion, Life	Company limited by guarantee	Tier 3	24/05/2019
Crossroads Community Care Centre Inc	Incorporated association	Tier 3	23/09/2014
Cubic Real Estate Pty Ltd	Company incorporated with shares	Tier 3	8/05/2019
Dadirri Inc	Incorporated association	Tier 3	11/02/2015
Dare Disability Support Limited	Company limited by guarantee	Tier 3	6/03/2015
Detour House Inc	Incorporated association	Tier 3	17/06/2015
Dirranbandi Progress Association	Incorporated association	Tier 3	27/05/2016
Disability Services Australia Limited	Company limited by guarantee	Tier 3	10/12/2014
Douglas Shire Aged Persons Home Incorporated	Incorporated association	Tier 3	27/04/2017
Dundaloo Foundation Limited	Company limited by guarantee	Tier 3	29/06/2015
DV West Ltd.	Company limited by guarantee	Tier 3	29/06/2015
Ecumenical Christian Welfare Inc	Incorporated association	Tier 3	8/10/2014
Environmental Collective Housing Organisation Inc	Incorporated association	Tier 3	26/06/2014
EveryMan Australia Ltd	Company limited by guarantee	Tier 3	30/06/2017
Exclusive Residential Real Estate Pty Ltd	Company incorporated with shares	Tier 3	24/09/2018
Family Emergency Accommodation Townsville Incorporated	Incorporated association	Tier 3	21/08/2018
Focus ACT Ltd	Company limited by guarantee	Tier 3	6/07/2016
Freshhope Housing Inc	Incorporated association	Tier 3	15/12/2015
Fusion Australia Ltd	Company limited by guarantee	Tier 3	18/03/2015
GATEWAY 2015 PROPERTIES LIMITED	Company limited by guarantee	Tier 3	29/06/2015
Gidarjil Development Corporation Limited	Company limited by guarantee	Tier 3	28/01/2021
Girudala Community Co- operative Society Limited	Co-operative	Tier 3	22/10/2014
Gladstone Central Committee on the Ageing	Incorporated association	Tier 3	4/12/2018
Glory Property Group Pty Ltd	Company incorporated with shares	Tier 3	13/12/2018

Gungarde Community Centre Aboriginal Corporation Habilis Housing Limited guarantee HELP (Housing Empowering Low-Income People) Ltd Help Enterprises Limited Gempany limited by guarantee Hervey Bay Housing Coalition Incorporated Hinchinbrook Community Support Centre Inc Howard & District Aged Units Association Incorporated Hinchinbrook Community Support Centre Inc Howard & District Aged Units Association Incorporated Gorpany limited by guarantee Hinchinbrook Community Support Centre Inc Howard & District Aged Units Association Incorporated FYS Limited Company limited by guarantee Gorpany limited by guarantee Illawarra Aboriginal Corporation Illawarra Retirement Trust guarantee INCH Housing Inc Incorporated association Incorporated association Independent Community Living Australia Ltd Independent Community Living Guarantee Incorporated Independent Living Villages Ltd Incorporated association Inciporated Incorporated Incorporated Buarantee Incorporated Innisfail Youth and Family Care Incorporated Inspire Youth and Family Care Incorporated Inspire Youth and Family Care Incorporated Jagun Aged and Community Company limited by guarantee Jagun Aged and Community Judig Rainbow Memorial Fund Incorporated association Incorporated Incorporated Judge Rainbow Memorial Fund Incorporated Association Incorporated Aboriginal Company limited by guarantee  Kirinari Community Association Incorporated With shares	GROW	Company limited by	Tier 3	14/04/2015
Aboriginal Corporation Habilis Housing Limited guarantee HELP (Housing Empowering Low-Income People) Ltd Help Enterprises Limited Company limited by guarantee Help Enterprises Limited Company limited by guarantee Help Enterprises Limited Company limited by guarantee Hinchinbrook Community Support Centre Inc Howard & District Aged Units Association Incorporated Hinchinbrook Community Support Centre Inc Howard & District Aged Units Association Incorporated Hinchinbrook Community Support Centre Inc Howard & District Aged Units Association Incorporated Illawarra Aboriginal Corporation Corporation Illawarra Aboriginal Corporation Illawarra Aboriginal Corporated Incorporated association Illawarra Retirement Trust Company limited by guarantee Incorporated Incorporated association Independence Ulladulla Inc Incorporated association Independent Community Living Australia Ltd Independent Living Villages Ltd Company limited by guarantee Innisfail Youth and Family Care Incorporated association Inspire Youth and Family Company limited by guarantee Inspire Youth and Family Company limited by guarantee Inspire Youth and Family Company limited by guarantee Incorporated association Iner 3 Iner 3 Initra 3 Initra 3 Initra 22/06/2017 Iner 3 Initra 3 In	Gungardo Community Contro	guarantee  Aboriginal Corporation	Tior 3	24/09/2016
guarantee LetP (Housing Empowering Low-Income People) Ltd guarantee Help Enterprises Limited Company limited by guarantee Hervey Bay Housing Coalition Incorporated Hinchinbrook Community Support Centre Inc Howard & District Aged Units Association Incorporated Hinchinbrook Taged Units Association Incorporated Company limited by guarantee  Limited Company limited by guarantee Limited Company limited by guarantee Limited Company limited by guarantee Limited Company limited by guarantee Limited Limited Company limited by guarantee Limited Limited Limited Limited Company limited by guarantee Limited Limi	Aboriginal Corporation	Abonginal Corporation	Tier 3	24/06/2016
Low-Income People) Ltd Help Enterprises Limited Gompany limited by guarantee Hervey Bay Housing Coalition Incorporated Hinchinbrook Community Support Centre Inc Howard & District Aged Units Association Incorporated Gompany limited by guarantee Hinchinbrook Community Support Centre Inc Howard & District Aged Units Association Incorporated Gompany limited by guarantee Illawarra Aboriginal Corporation Illawarra Retirement Trust Company limited by guarantee INCH Housing Inc Incorporated association Independence Ulladulla Inc Incorporated association Independent Community Living Australia Ltd Independent Living Villages Ltd Independent Living Villages Ltd Innisfail Youth and Family Care Incorporated association Inspire Youth and Family Services Inc Jacaranda Housing Company limited by guarantee Incorporated association Jacaranda Housing Company limited by guarantee Incorporated association Incorporated association Iner 3 Infer 3 Infe	Habilis Housing Limited		Tier 3	10/11/2020
Hervey Bay Housing Coalition Incorporated association Tier 3 18/12/2014 Incorporated Hinchinbrook Community Support Centre Inc Incorporated association Tier 3 10/10/2014 Support Centre Inc Incorporated association Tier 3 26/04/2017 Association Incorporated Incorporation Illawarra Aboriginal Corporation Illawarra Retirement Trust Company limited by guarantee Incorporated Incorporated association Tier 3 22/01/2015 Independence Ulladulla Inc Incorporated association Tier 3 23/09/2015 Independent Community Living Company limited by guarantee Incorporated Independent Living Villages Ltd Company limited by guarantee Incorporated Incorporate			Tier 3	18/10/2022
Incorporated   Hinchinbrook Community   Incorporated association   Tier 3   10/10/2014   Support Centre Inc   Howard & District Aged Units   Association Incorporated   Incorporated   Tier 3   26/04/2017   Incorporated   Tier 3   26/04/2017   Incorporated   Tier 3   27/10/2014   Incorporated   Tier 3   27/10/2014   Incorporated   Tier 3   27/10/2014   Incorporation   Tier 3   7/02/2019   Incorporation   Tier 3   7/02/2019   Incorporation   Tier 3   22/01/2015   Incorporated association   Tier 3   22/01/2015   Independence Ulladulla Inc   Incorporated association   Tier 3   23/09/2015   Independent Community Living   Company limited by guarantee   Tier 3   6/01/2015   Independent Living Villages Ltd   Company limited by guarantee   Incorporated   Tier 3   22/02/2018   Innisfail Youth and Family Care   Incorporated association   Tier 3   22/08/2017   Inspire Youth and Family   Incorporated association   Tier 3   22/08/2017   Inspire Youth and Family   Company limited by guarantee   Tier 3   22/08/2017   Inspire Youth and Family   Company limited by guarantee   Tier 3   20/10/2022   Jagua Aged and Community   Company limited by guarantee   Tier 3   20/10/2022   Judge Rainbow Memorial Fund Incorporated association   Tier 3   25/06/2015   Incorporated   Incorporated association   Tier 3   25/06/2015   Incorporated   Incorpo	Help Enterprises Limited		Tier 3	27/10/2017
Support Centre Inc   Howard & District Aged Units Association Incorporated Association Incorporated   Incorporated Association Incorporated   Incorporated Incorporated   Incorporated Incorporation   Illawarra Aboriginal   Aboriginal Corporation   Tier 3   27/10/2014   Incorporation   Illawarra Retirement Trust   Company limited by guarantee   Incorporated Association   Tier 3   22/01/2015   Independence Ulladulla Inc   Incorporated Association   Tier 3   23/09/2015   Independent Community Living Australia Ltd   Incorporated Association   Tier 3   12/12/2014   Independent Living Villages Ltd   Company limited by guarantee   Innisfail Youth and Family Care Incorporated Association   Tier 3   22/02/2018   Inspire Youth and Family   Incorporated Association   Tier 3   22/06/2017   Inspire Youth and Family   Company limited by guarantee   Incorporated Incorporated   Incorporated Association   Tier 3   30/11/2015   Jagun Aged and Community   Company limited by guarantee   Tier 3   30/11/2015   Jagun Aged and Community   Company limited by guarantee   Incorporated Association   Tier 3   20/10/2022   Judge Rainbow Memorial Fund Incorporated Association   Tier 3   25/06/2015   Incorporated Association   Tier 3   25/06/2015   Incorporated Association   Tier 3   11/03/2022   Jupiter Mosman Housing   Company limited by guarantee   Incorporated Association   Tier 3   11/03/2022   Jupiter Mosman Housing   Company limited by guarantee   Tier 3   27/10/2020   Company Ltd   Company limited by guarantee   Tier 3   27/10/2020   Company Ltd   Company limited by guarantee   Tier 3   27/10/2020   Company Ltd   Company limited by guarantee   Tier 3   27/10/2020   Tier		Incorporated association	Tier 3	18/12/2014
Association Incorporated  IFYS Limited  Company limited by guarantee  Illiawarra Aboriginal Corporation  Illiawarra Retirement Trust  Company limited by guarantee  Illiawarra Retirement Trust  Company limited by guarantee  Incorporated association  Independence Ulladulla Inc  Incorporated association  Independent Community Living Australia Ltd  Independent Living Villages Ltd  Company limited by guarantee  Innisfail Youth and Family Care Inspire Youth and Family Services Inc  Jagun Aged and Community  Jagun Aged and Community  Company limited by guarantee  Judge Rainbow Memorial Fund Incorporated association  Judalikari Housing Incorporated  Incorporated association  Incorporated association  Incorporated association  Ineorporated association  Iner 3  Init 3  In		Incorporated association	Tier 3	10/10/2014
Illawarra Aboriginal		Incorporated association	Tier 3	26/04/2017
Corporation Illawarra Retirement Trust Company limited by guarantee Incorporated association Independence Ulladulla Inc Independent Community Living Australia Ltd Independent Living Villages Ltd Incorporated association Incorporated Innisfail Youth and Family Care Incorporated Inspire Youth and Family Services Inc Jacaranda Housing Company limited by guarantee  Judge Rainbow Memorial Fund Incorporated association Incorporated association Julalikari Housing Incorporated Incorporated association Incorporated association Incorporated Sociation Incorporated	IFYS Limited		Tier 3	27/10/2014
Illawarra Retirement Trust guarantee   Company limited by guarantee   Incorporated association   Tier 3   23/09/2015     Independence Ulladulla Inc   Incorporated association   Tier 3   12/12/2014     Independent Community Living Australia Ltd   Company limited by guarantee   Tier 3   6/01/2015     Independent Living Villages Ltd   Company limited by guarantee   Tier 3   22/02/2018     Innisfail Youth and Family Care Incorporated association   Tier 3   1/11/2016     Inspire Youth and Family Services Inc   Incorporated association   Tier 3   22/06/2017     Jagun Aged and Community Company limited by guarantee   Tier 3   30/11/2015     Jagun Aged and Community Company limited by guarantee   Tier 3   20/10/2022     Judge Rainbow Memorial Fund Incorporated association   Tier 3   25/06/2015     Julalikari Housing Incorporated   Incorporated association   Tier 3   11/03/2022     Jupiter Mosman Housing Company limited by guarantee   Tier 3   9/09/2022     Jupiter Mosman Housing Company limited by guarantee   Tier 3   27/10/2020     Kabi Kabi Aboriginal Company limited by guarantee   Tier 3   27/10/2020     Kadishat Housing Limited   Company limited by guarantee   Tier 3   27/10/2020     Kirinari Community Services   Company limited by guarantee   Tier 3   20/12/2022     Kyabra Community Association   Incorporated association   Tier 3   20/12/2022     Ltd   Company limited   Company limited by guarantee   Tier 3   20/12/2022     Ltd   Company limited by guarantee   Tier 3   20/12/2022     Ltd   Company limited by guarantee   Tier 3   20/12/2022     Ltd   Company limited by guarantee   Tier 3   24/05/2017		Aboriginal Corporation	Tier 3	7/02/2019
Independence Ulladulla Inc Independent Community Living Australia Ltd Independent Living Villages Ltd Incorporated association Inspire Youth and Family Care Incorporated Association Inspire Youth and Family Services Inc Jacaranda Housing Company limited by guarantee  Jagun Aged and Community Company limited by guarantee  Judge Rainbow Memorial Fund Inc Julalikari Housing Incorporated Incorporated Association Julalikari Housing Incorporated Incorporated Association Incorporated Association Incorporated Association Incorporated Association Incorporated Association Incorporated Incorporated Incorporated Association Incorporated Incorporate	Illawarra Retirement Trust		Tier 3	22/01/2015
Independent Community Living Australia Ltd  Independent Living Villages Ltd guarantee  Innisfail Youth and Family Care Incorporated association Inspire Youth and Family Company limited by guarantee  Inspire Youth and Family Company limited by guarantee  Incorporated Aboriginal Company limited by guarantee  Jagun Aged and Community Company limited by guarantee  Judge Rainbow Memorial Fund Incorporated association  Julalikari Housing Incorporated  Kabi Kabi Aboriginal Company limited by guarantee  Kirinari Community Services Ltd  Kyabra Community Services Ltd  L J Levi Real Estate Pty Ltd  Company limited by guarantee  Tier 3  6/01/2015  Tier 3  22/06/2017  Tier 3  22/06/2017  Tier 3  30/11/2015  Tier 3  20/10/2022  Tier 3  25/06/2015  Tier 3  11/03/2022  Tier 3  17/11/2015  Tier 3  27/10/2020  Tier 3  27/10/2020  Tier 3  27/10/2020  Tier 3  17/11/2015  Tier 3  17/11/2015  Tier 3  17/11/2015  Tier 3  17/11/2015  Tier 3  17/10/2020	INCH Housing Inc	Incorporated association	Tier 3	23/09/2015
Australia Ltd  Independent Living Villages Ltd Company limited by guarantee Innisfail Youth and Family Care Incorporated association Inspire Youth and Family Services Inc  Jacaranda Housing Company limited by guarantee  Company limited by guarantee  Jagun Aged and Community Company limited by guarantee  Judge Rainbow Memorial Fund Incorporated association Julalikari Housing Incorporated  Kabi Kabi Aboriginal Company Limited Company limited by guarantee  Kirinari Community Services Ltd  Kyabra Community Services Ltd  Company Incorporated association Incorporated Services Ltd  Company limited by guarantee  Tier 3  22/06/2017  Tier 3  22/06/2017  Tier 3  20/10/2022  Tier 3  11/03/2022  Tier 3  11/03/2022  Tier 3  17/11/2015  Tier 3  27/10/2020  Tier 3  27/10/2020  Tier 3  27/10/2020  Tier 3  27/10/2020  Tier 3  17/11/2015  Tier 3  17/11/2015  Tier 3  17/11/2015  Tier 3  17/11/2015  Tier 3  17/11/2020  Tier 3  17/10/2020  Tier 3  17/10/2020  Tier 3  17/10/2020  Tier 3  17/10/2020  Tier 3  Tier 3	Independence Ulladulla Inc	Incorporated association	Tier 3	12/12/2014
Innisfail Youth and Family Care Incorporated association Irier 3 1/11/2016  Inspire Youth and Family Incorporated association Irier 3 22/06/2017  Services Inc  Jacaranda Housing Company limited by guarantee  Jagun Aged and Community Company limited by guarantee  Judge Rainbow Memorial Fund Incorporated association Irier 3 25/06/2015  Julalikari Housing Incorporated Incorporated association Irier 3 11/03/2022  Jupiter Mosman Housing Company limited by guarantee  Kabi Kabi Aboriginal Company limited by guarantee  Kabi Kabi Aboriginal Corporation Irier 3 17/11/2015  Kadishat Housing Limited Company limited by guarantee  Kirinari Community Services Company limited by guarantee  Kirinari Community Association Incorporated association Irier 3 20/12/2022  Kyabra Community Association Incorporated association Irier 3 12/06/2017  L J Levi Real Estate Pty Ltd Company incorporated Irier 3 24/05/2017			Tier 3	6/01/2015
Inspire Youth and Family Services Inc  Jacaranda Housing Company limited by guarantee  Jagun Aged and Community Company limited by guarantee  Judge Rainbow Memorial Fund Incorporated association Inc  Julalikari Housing Incorporated Incorporated association Inc  Jupiter Mosman Housing Company limited by guarantee  Kabi Kabi Aboriginal Corporation Kadishat Housing Limited Company limited by guarantee  Kirinari Community Services Ltd  Kyabra Community Association Incorporated association Incorporated association Incorporated Tier 3  22/06/2015  Tier 3  25/06/2015  Tier 3  11/03/2022  Jupiter Mosman Housing Company limited by guarantee  Kabi Kabi Aboriginal Corporation  Kadishat Housing Limited Company limited by guarantee  Kirinari Community Services Ltd  Kyabra Community Association Incorporated  Incorporated association Incorporated  Tier 3  20/10/2022  Ziri 10/2022  Ziri 20/2022  Tier 3  Ziri 3  Z	Independent Living Villages Ltd		Tier 3	22/02/2018
Services Inc  Jacaranda Housing Company limited by guarantee  Jagun Aged and Community Care Limited  Judge Rainbow Memorial Fund Incorporated association Julalikari Housing Incorporated  Jupiter Mosman Housing Company limited by guarantee  Kabi Kabi Aboriginal Corporation  Kadishat Housing Limited  Company limited by guarantee  Kirinari Community Services Ltd  Kyabra Community Association Incorporated association Incorporated by guarantee  Kyabra Community Association Incorporated association Incorporated by guarantee  Kyabra Community Association Incorporated  L J Levi Real Estate Pty Ltd  Company limited by guarantee  Tier 3  30/11/2015  20/10/2022  Tier 3  30/11/2015  Tier 3  20/10/2022  Tier 3  27/10/2020  Tier 3  20/12/2022  Tier 3  12/06/2017		Incorporated association	Tier 3	1/11/2016
Jagun Aged and Community Care Limited  Judge Rainbow Memorial Fund Inc  Julalikari Housing Incorporated  Jupiter Mosman Housing Company limited by guarantee  Laboriginal Corporation  Kadishat Housing Limited  Kirinari Community Services Ltd  Kyabra Community Association  Lyae guarantee  guarantee  Gompany limited by guarantee  Tier 3  25/06/2015  Tier 3  25/06/2015  Tier 3  11/03/2022  Jupiter Mosman Housing Company limited by guarantee  Company limited by guarantee  Tier 3  27/10/2020  Tier 3  27/10/2020  Tier 3  20/12/2022  Tier 3  Ti		Incorporated association	Tier 3	22/06/2017
Care LimitedguaranteeJudge Rainbow Memorial Fund IncIncorporated associationTier 325/06/2015Julalikari Housing IncorporatedIncorporated associationTier 311/03/2022Jupiter Mosman Housing Company Limited by guaranteeTier 39/09/2022Kabi Kabi Aboriginal CorporationAboriginal CorporationTier 317/11/2015CorporationCompany limited by guaranteeTier 327/10/2020Kirinari Community Services LtdCompany limited by guaranteeTier 320/12/2022Kyabra Community Association IncorporatedIncorporated associationTier 312/06/2017L J Levi Real Estate Pty LtdCompany incorporatedTier 324/05/2017	Jacaranda Housing		Tier 3	30/11/2015
IncJulalikari Housing IncorporatedIncorporated associationTier 311/03/2022Jupiter Mosman Housing Company LtdCompany limited by guaranteeTier 39/09/2022Kabi Kabi Aboriginal CorporationAboriginal CorporationTier 317/11/2015CorporationCompany limited by guaranteeTier 327/10/2020Kirinari Community Services LtdCompany limited by guaranteeTier 320/12/2022Kyabra Community Association IncorporatedIncorporated associationTier 312/06/2017L J Levi Real Estate Pty LtdCompany incorporatedTier 324/05/2017			Tier 3	20/10/2022
Jupiter Mosman Housing Company Ltd  Kabi Kabi Aboriginal Corporation  Kadishat Housing Limited  Company limited by guarantee  Company limited by guarantee  Company limited by guarantee  Kirinari Community Services Ltd  Kyabra Community Association Incorporated  L J Levi Real Estate Pty Ltd  Company limited by guarantee  Tier 3  9/09/2022  17/11/2015  17/10/2020  17/10/2020  17/10/2020  17/10/2020  17/10/2020  1/10/2022		Incorporated association	Tier 3	25/06/2015
Company Ltdguarantee17/11/2015Kabi Kabi Aboriginal CorporationTier 317/11/2015CorporationCompany limited by guaranteeTier 327/10/2020Kirinari Community Services LtdCompany limited by guaranteeTier 320/12/2022Kyabra Community Association IncorporatedIncorporated associationTier 312/06/2017L J Levi Real Estate Pty LtdCompany incorporatedTier 324/05/2017	Julalikari Housing Incorporated	Incorporated association	Tier 3	11/03/2022
CorporationCompany limited by guaranteeTier 327/10/2020Kirinari Community Services LtdCompany limited by guaranteeTier 320/12/2022Kyabra Community Association IncorporatedIncorporated associationTier 312/06/2017L J Levi Real Estate Pty LtdCompany incorporatedTier 324/05/2017			Tier 3	9/09/2022
Guarantee  Kirinari Community Services Ltd  Company limited by guarantee  Tier 3  20/12/2022  Incorporated  Tier 3  12/06/2017  Incorporated  L J Levi Real Estate Pty Ltd  Company incorporated  Tier 3  24/05/2017	Corporation		Tier 3	
Ltd     guarantee       Kyabra Community Association Incorporated     Incorporated association     Tier 3     12/06/2017       L J Levi Real Estate Pty Ltd     Company incorporated     Tier 3     24/05/2017	Kadishat Housing Limited		Tier 3	27/10/2020
Incorporated  L J Levi Real Estate Pty Ltd  Company incorporated  Tier 3  24/05/2017			Tier 3	20/12/2022
		Incorporated association	Tier 3	12/06/2017
	L J Levi Real Estate Pty Ltd		Tier 3	24/05/2017

Land Choice Realty Pty Ltd	Company incorporated with shares	Tier 3	12/07/2022
Landmark Group Property Management Pty Ltd	Company incorporated with shares	Tier 3	20/06/2023
Lao Community Advancement (NSW) Co-op Ltd	Co-operative	Tier 3	24/03/2015
Life Without Barriers	Company limited by guarantee	Tier 3	23/04/2015
Lifestyle Solutions (Aust) Ltd	Company limited by guarantee	Tier 3	22/01/2015
Linking Communities Network Ltd	Company limited by guarantee	Tier 3	12/06/2015
Lives Lived Well Limited	Company limited by guarantee	Tier 3	21/12/2022
Longreach Aboriginal & Torres Strait Islanders Corporation for Housing & Business	Aboriginal Corporation	Tier 3	12/04/2017
Lutheran Church of Australia Queensland District	Church entity by an act of parliament	Tier 3	5/04/2017
Mackay Regional Housing Company Limited	Company incorporated with shares	Tier 3	2/04/2015
Macleay Options Ltd.	Incorporated association	Tier 3	5/06/2023
Mareeba Community Housing Company Ltd	Company limited by guarantee	Tier 3	18/12/2014
Marist Youth Care Ltd	Company limited by guarantee	Tier 3	13/04/2015
MARSS Australia Inc.	Incorporated association	Tier 3	21/07/2022
Maryborough Aboriginal Corporation for Housing and Cultural Development	Incorporated association	Tier 3	6/07/2015
Mercy Community Services SEQ Limited	Charitable Trust	Tier 3	19/05/2016
MERZ Housing Co-operative Incorporated	Incorporated association	Tier 3	4/12/2014
Molonglo Support Services Ltd	Company limited by guarantee	Tier 3	13/04/2015
Mount Isa Community Development Association Incorporated	Incorporated association	Tier 3	6/11/2017
Moych Aboriginal Corporation "Swamp"	Aboriginal Corporation	Tier 3	22/06/2015
Multiple Sclerosis Society of Queensland	Church entity by an act of parliament	Tier 3	20/03/2018
Multi-Purpose Allira Gathering Association Inc	Incorporated association	Tier 3	26/05/2015
Multitask Human Resources Foundation Ltd	Company limited by guarantee	Tier 3	11/12/2014
Muslim Care	Company limited by guarantee	Tier 3	29/11/2017
My Foundations Youth Housing Ltd	Company limited by guarantee	Tier 3	23/12/2014

Nepean Area Disabilities Organisation Limited	Company limited by guarantee	Tier 3	5/01/2016
New Horizons Enterprises Ltd	Company limited by guarantee	Tier 3	20/11/2014
Ngalawi Housing Co-operative Limited	Co-operative	Tier 3	9/07/2021
Ngarranggarni Limited	Company limited by guarantee	Tier 3	9/12/2021
Ngoonbi Community Services Indigenous Corporation	Co-operative	Tier 3	5/05/2016
North East Housing Co- operative Incorporated	Incorporated association	Tier 3	3/06/2015
Northern Coalfields Community Care Association	Incorporated association	Tier 3	13/04/2015
Northreach Community Care Ltd	Company limited by guarantee	Tier 3	27/06/2017
Northside Community Service	Company limited by guarantee	Tier 3	26/05/2015
NSW Spanish Speaking Pensioners Association Inc	Incorporated association	Tier 3	30/11/2018
Nyngan Community Homes Assoc Inc	Incorporated association	Tier 3	11/01/2023
Odyssey House NSW	Company limited by guarantee	Tier 3	16/03/2015
Orana Support Service Incorporated	Incorporated association	Tier 3	19/01/2021
Pacific Community Housing Pty Limited	Company incorporated with shares	Tier 3	4/12/2020
Parkes Forbes Community Housing Inc	Incorporated association	Tier 3	15/12/2014
Pathfinders Ltd	Company limited by guarantee	Tier 3	19/07/2021
Peace Lutheran Church Gatton	Church entity by an act of parliament	Tier 3	26/05/2017
Peckys Limited	Company limited by guarantee	Tier 3	1/05/2015
Peerless Property Services Pty Ltd	Company incorporated with shares	Tier 3	3/09/2018
Pennylane Housing Co- operative Incorporated	Incorporated association	Tier 3	19/08/2016
Phoebe House Inc	Incorporated association	Tier 3	29/06/2015
Piper Property Group Pty Ltd	Company incorporated with shares	Tier 3	15/06/2016
Platform Youth Services Ltd	Company limited by guarantee	Tier 3	30/06/2015
Project Youth	Company limited by guarantee	Tier 3	18/03/2015
Prospect Community Services Ltd	Company limited by guarantee	Tier 3	10/10/2014
Providential Homes Limited	Company limited by guarantee	Tier 3	25/01/2023

Realising Every Dream Limited	Company limited by guarantee	Tier 3	17/04/2015
RichmondPRA	Company limited by guarantee	Tier 3	15/05/2015
Robsea Nominees Pty Ltd	Company incorporated with shares	Tier 3	19/12/2016
Rockhampton and Environs Affordable Community Housing Limited	Company limited by guarantee	Tier 3	30/06/2015
Roman Catholic Trust Corporation for the Diocese of Townsville	Charitable Trust	Tier 3	20/06/2017
Roseberry Community Services Ltd	Company limited by guarantee	Tier 3	29/10/2015
Samaritans Housing	Church entity by an act of parliament	Tier 3	11/06/2015
SEARMS Community Housing Aboriginal Corporation	Aboriginal Corporation	Tier 3	29/01/2020
Seton Villa	Company limited by guarantee	Tier 3	27/11/2020
Shelter Housing Action Cairns Association Incorporated	Incorporated association	Tier 3	23/09/2014
Social Futures Ltd	Company limited by guarantee	Tier 3	12/07/2019
South Coast Women's Health & Welfare Aboriginal Corporation	Aboriginal Corporation	Tier 3	31/03/2021
South East Women and Children's Services Inc	Incorporated association	Tier 3	20/05/2015
Southern Housing Support Co- operative Incorporated	Incorporated association	Tier 3	30/10/2014
Spinal Cord Injuries Australia	Company limited by guarantee	Tier 3	22/05/2015
SPK Housing Group Limited	Company limited by guarantee	Tier 3	14/05/2019
St George Aboriginal Housing Company Limited	Company limited by guarantee	Tier 3	26/07/2019
St John of God Outreach Services	Company limited by guarantee	Tier 3	29/06/2015
St Vincent's Clinic	Company limited by guarantee	Tier 3	30/10/2014
Summit Community Services Inc	Incorporated association	Tier 3	1/05/2014
Supported Accommodation & Homelessness Services Shoalhaven Illawarra (SAHSSI) Ltd	Company limited by guarantee	Tier 3	11/06/2015
SYC Ltd	Company limited by guarantee	Tier 3	26/10/2020
Tableland Community Housing Association Incorporated	Incorporated association	Tier 3	18/12/2014
Taldumande Youth Services Inc	Incorporated association	Tier 3	18/03/2015

Tamils Community Housing (ACT) Inc	Incorporated association	Tier 3	24/09/2014
Taralga Retirement Village Incorporated	Incorporated association	Tier 3	3/05/2016
Tharawal Housing Aboriginal Corporation	Aboriginal Corporation	Tier 3	14/06/2019
The Bur-Del Co-Operative Advancement Society Limited	Co-operative	Tier 3	28/06/2017
The Buttery	Company limited by guarantee	Tier 3	28/01/2015
The Dalby and District Aged Persons' Homes Association	Incorporated association	Tier 3	28/05/2015
The Disability Trust	Company limited by guarantee	Tier 3	8/06/2017
The Gender Centre Inc	Incorporated association	Tier 3	28/01/2015
The Haven Foundation (Australia) Limited	Company limited by guarantee	Tier 3	13/07/2021
The Hinchinbrook Aboriginal and Islander Housing Co- operative Society Limited	Co-operative	Tier 3	26/06/2019
The Northcott Society	Company limited by guarantee	Tier 3	15/12/2014
The Salvation Army Community Housing Service	Company limited by guarantee	Tier 3	28/07/2014
The Trustees of the Roman Catholic Church for the Archdiocese of Canberra and Goulburn as trustee for Marymead CatholicCare Canberra & Goulburn	Church entity by an act of parliament	Tier 3	6/07/2016
The Twenty Ten Association Inc	Incorporated association	Tier 3	13/04/2015
Toora Women Inc	Incorporated association	Tier 3	26/06/2017
Top End Association for Mental Health Inc.	Incorporated association	Tier 3	13/08/2021
Town & Country Housing Incorporated	Incorporated association	Tier 3	19/01/2015
Trustees for the Roman Catholic Church - Diocese of Maitland	Church entity by an act of parliament	Tier 3	16/07/2015
Trustees of the Roman Catholic Diocese of Lismore	Church entity by an act of parliament	Tier 3	9/06/2015
Tulgeen Group	Company limited by guarantee	Tier 3	22/06/2015
Twofold Aboriginal Corporation	Aboriginal Corporation	Tier 3	29/09/2022
Umpi Korumba Aboriginal and Torres Strait Islanders Corporation for Housing	Aboriginal Corporation	Tier 3	10/01/2017
Uncle Earl Property Pty Ltd	Company limited by guarantee	Tier 3	3/03/2020
United Disability Care Pty Ltd	Company incorporated with shares	Tier 3	26/05/2015

United Muslim Women Association Inc	Incorporated association	Tier 3	10/02/2015
Waddi Housing & Advancement Corporation Ltd	Company limited by guarantee	Tier 3	10/11/2022
Wahgunyah Housing Aboriginal Corporation	Aboriginal Corporation	Tier 3	25/03/2019
Wallaby Indigenous Corporation	Aboriginal Corporation	Tier 3	23/08/2021
Wandiyali	Company limited by guarantee	Tier 3	22/06/2023
Warrina Domestic and Family Violence Specialist Services Co-operative Limited	Co-operative	Tier 3	17/03/2015
Watershed Drug & Alcohol Rehabilitation & Education Services	Company limited by guarantee	Tier 3	24/03/2015
Wayback Committee Ltd	Company limited by guarantee	Tier 3	31/01/2015
We Help Ourselves	Company limited by guarantee	Tier 3	5/12/2014
Westlakes Access & Support Incorporated	Incorporated association	Tier 3	9/03/2015
Westlakes Miners' Retirement Village Ltd	Company limited by guarantee	Tier 3	9/06/2015
Whitsunday Housing Company Ltd	Company limited by guarantee	Tier 3	3/07/2014
Winnam Aboriginal and Torres Strait Islanders Corporation	Aboriginal Corporation	Tier 3	8/12/2015
Wollongong Homeless Hub and Housing Services Incorporated	Incorporated association	Tier 3	28/05/2015
Women Up North Housing Inc	Incorporated association	Tier 3	3/12/2015
Women's Community Shelters Limited	Company limited by guarantee	Tier 3	8/02/2023
Woomera Aboriginal Corporation Albury	Aboriginal Corporation	Tier 3	16/02/2022
Y-Care (South East Queensland) Incorporated	Incorporated association	Tier 3	17/11/2015
Yeddung Mura (Good Pathways) Aboriginal Corporation	Aboriginal Corporation	Tier 3	23/05/2018
YellowBridge Qld Ltd	Company limited by guarantee	Tier 3	24/11/2015
Yerin Aboriginal Health Services Limited	Company limited by guarantee	Tier 3	5/04/2023
Youngcare Limited	Company limited by guarantee	Tier 3	15/03/2016
Youth Housing Project Association Incorporated	Incorporated association	Tier 3	26/11/2015
Youth Off The Streets Limited	Company limited by guarantee	Tier 3	6/02/2015
Youth Service Providers Incorporated	Incorporated association	Tier 3	14/06/2017

YP Space MNC Inc	Company limited by guarantee	Tier 3	22/06/2015
YWCA Canberra	Company limited by guarantee	Tier 3	24/02/2015
YWCA National Housing	Company limited by guarantee	Tier 3	20/11/2015

#### For more information

For more information on the National Regulatory System for Community Housing, please visit <a href="https://www.nrsch.gov.aau">www.nrsch.gov.aau</a>

